4.8 REVIEW SCORE IN 2023 & 2024 YOU CAN TRUST US TO BUILD YOUR BUSINESS ONLINE

FCR MEDIA







Guaranteed Irish All together better

What Our Customers Think

Sentiment Analysis allows us to breakdown keywords across our reviews. Here's what are customers are saying about our team and products, based on total reviews given in 2024.





www.fcrmedia.ie

+353 1 618 8000







We value our customers' feedback and this enables us to continually improve our services. This 4.8 rating across 24 months is a testament to our commitment to delivering exceptional service and ensuring customer satisfaction. Thank you to our customers and team alike.

We are grateful for your trust and support.

FCR MEDIA GROW YOUR BUSINESS ONLNE







See a review below of an unhappy customer that got the service they deserved when our mistake was highlighted.

"They say you can tell more about a company by how they fix their mistakes."

We are committed to fixing any issues that may arise because our customers are at the core of every decision we make.



Keith Ryan 1 review

Update: Barry from FCR Media followed up with a phone call after I had left this review. Barry was very informative and explained that the original website had been built using a site builder. Unfortunately, with site builders there is certain files which even FCR or the builder would not have access to as they are hosted by the Builder Engine Provider. If we had this information initially we could have planned for a website rebuild with the client once moving to the new server. FCR were able to provide enough information such as text and pictures from the original site which drastically reduced the time frame for a site rebuild. We have reached a resolution on this now and I must say Barry was very professional and helpful once he got involved. I have included my original review below, however, I wanted to provide an update as we reached a resolution and FCR were not 100% at fault for failure to provide the required files. The required files could not be provided for a reason outside of FCR Medias hands. Hosting access could also not be provided as there may not be a cPanel in place when a web builder such as Wix, Weebly, GoDaddy, Sqaure Space etc. is used.

Original Review:

I had a client request to move his hosting to me due to poor support and response times from this company. When we moved the website, we discovered we were missing key assets for loading the site on a new server. This company refused access to their hosting services for the client. They provided a website backup which was missing key components. When we requested the missing assets, they refused to provide them.



Response from the owner 8 months ago

Hi Keith, We're very happy that Barry was able to explain in more detail the situation and we're very happy to help in any way we can going forward. We look forward to hopefully working with you in the future. Kind Regards

÷

3 Good Reasons To Choose Us To Build Your Business Online -

Google Partner & Guaranteed Irish

We are an accredited Google Partner, Google which signifies our expertise and proficiency in Partner managing any business across Google surfaces. We are recognised as a Guaranteed Irish Business, showcasing our commitment to supporting and serving Irish community and enterprises. We are an .ie registrar enabling our customers to be recognisably Irish online. These accreditation's demonstrate our credibility and reliability as a service provider to Irish businesses.

Our Technology & Team

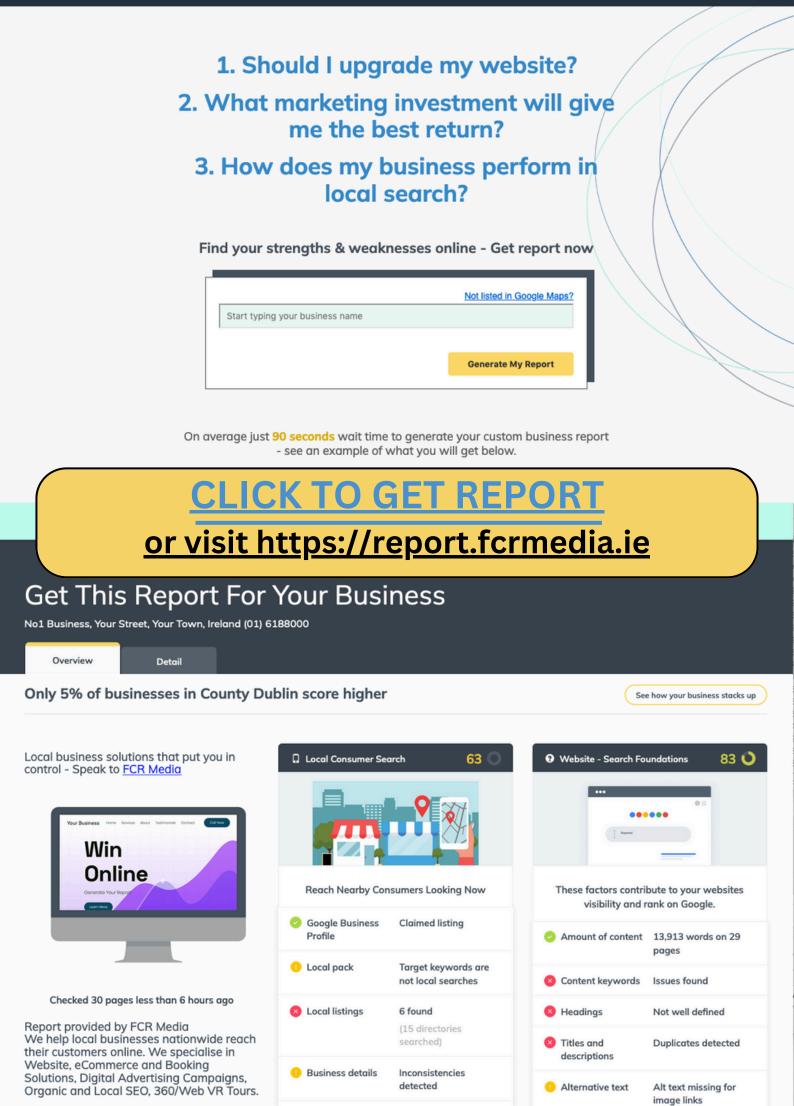
We invest in innovation, platforms & training so that our team are enabled with the best learning and tools to deliver for our customers, from customer service to web authoring and management platforms, to AI development for increased efficiency. We strive to deliver value to customers.

Our Experience And Commitment

We have 50 years of experience in connecting buyers to sellers across Ireland. Our team is based nationwide and our main office is in Dublin. We are here for our customers today and beyond, our commitment lies in assisting businesses achieve online success through tailored solutions for small and medium sized businesses and expert guidance.

Guaranteed

Irish



Let Us Do It For You

Drive High Value Sales, Leads, Calls or Visits For Your Business.

FCR Media is here to help. We understand that staying up-todate online and visible where consumers are searching for your products or services is crucial to your business success. If you need assistance with ensuring your online storefront remains fresh and appealing to potential buyers or increasing traffic to drive online enquires, sales or physical footfall, we can help you. We offer a range of services from website creation and management, bookings, eComm, payment hubs, domains, SEO, online advertising, local listings and local search optimisation tools and services.

Our team of local business experts is here to help you.

Give us a call, and we will work with you to develop a customised plan that meets your specific business needs. Contact FCR Media today to learn more about how we will help your business succeed online.

info@fcrmedia.ie | +353 1 618 8000



Local business solutions that put you in control

TAKE CHARGE OF YOUR BUSINESS ONLINE TODAY.

FCR MEDIA

Alexandra House, 3 Ballsbridge Park, Ballsbridge, Dublin 4, D04 C7H2

+353 1 618 8000 info@fcrmedia.ie www.fcrmedia.ie



Sitepro





Phonebook ie





